

Salon

Policies



Appointments



Please make your appointment in advance in order to get your preferred time.



Please arrive on time for your appointment. We do our absolute best to remain on schedule.



Clients arriving late may have a shorter service time and pay for the full service, or need to reschedule and pay the rescheduling fee of up to 50% of service cost

Payments



Payment is due on the day of your appointment or 24h prior to the service date where arranged.



We accept cash and card.

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Cancellations



We kindly request at least 24 hours' notice for cancellations or rescheduling.



Late cancellations or no-shows will result in a cancellation fee of up to 80% of service cost.



Repeated no-shows may require a booking deposit for future appointments.

Health



If you are feeling unwell or have a contagious illness, please reschedule your appointment.



Your health and the wellbeing of our clients and staff are important to us.

ERICA'S HAIR BOUTIQUE

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Children & Guests



Our salon is a place to relax and unwind, and in order to keep it comfortable and enjoyable for all, we ask that you limit extra guests.

Hair Guarantee



We take pride in our work!
If you have any concerns about your service, please contact us within 4 days, and we'll happily assess and, where appropriate, make adjustments within 7 days.

Thank you for choosing Erica's Hair Boutique! We appreciate your support and look forward to making every visit a wonderful experience!

ERICA'S HAIR BOUTIQUE